

Before Camp

During Camp

Tropical Cyclone Warning Signals No. 1 / Red rainstorm signal	Normal Operation
Tropical Cyclone Warning Signals No. 3/ Black rainstorm signal	<p>All services in the lodge will remain in operation as if the Tropical Cyclone Warning Signals No. 3 or Black rain rainstorm signal has been turned off 2 hours prior to check in time (3pm). Groups should check in, otherwise, all the fees will not be refunded. If the Tropical Cyclone Warning Signals No. 3 or Black rain rainstorm signal remains on 2 hours prior to the check in time, please see the below arrangement:</p> <p>a) Day camper/ 2 days 1 night camper - all bookings will be canceled. The Lodge will refund all fees.</p> <p>b) 3 days 2 nights or above camper – The first day booking will be cancelled and part of the fees will be refunded. For the second day, if the signals have been turned off 2 hours prior to the check in time, groups have to check in, groups which did not show up will be regarded as giving up the booking, any payment of second day will not be refunded. If the signal remains on, all the bookings will be cancelled and refunded.</p> <p>c) Representatives from each group are required to contact our staff as soon as possible in order to confirm all the relevant arrangements.</p>
Education department announces all primary & secondary school classes are terminated due to the bad weather	For primary & secondary school campers, the booking will be cancelled.
Tropical Cyclone Warning Signals No. 1 / Red rainstorm signal / Black rainstorm signal	All campers should stay inside the lodge until Tropical Cyclone Warning Signals No. 1 / Red rainstorm signal / Black rainstorm signal has been turned off.
Tropical Cyclone Warning Signals No. 3 or above	All the campers should leave the lodge and return home according to staff instruction. The lodge will refund part of the fees in proportion.
Education department announces all primary & secondary school classes are terminated due to the bad weather	All primary and secondary school campers need to leave the lodge according to staff instruction. The lodge will refund part of the fees in proportion.

Remarks

1. For group booking which could not visit the Lodge due to bad weather, person in-charge must send an application form with original receipt to request a full refund within 1 month starting from the alleged booking date. No fees will be refunded for late applications.
2. Regarding the refund payment, the name of the cheque recipient should be as same as the name of the applicant on the registration form.
3. The Lodge reserves the right to enforce the above arrangements during bad weather.